

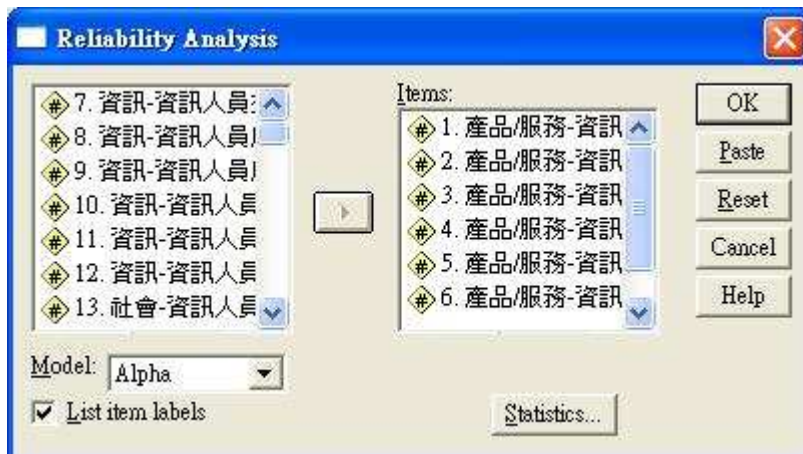
構面信度 reliability alpha



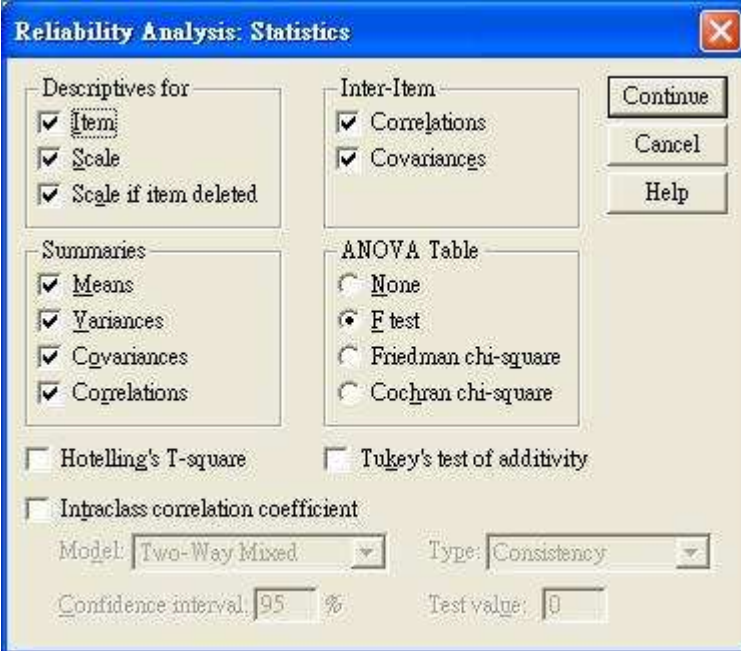
The screenshot shows the SPSS Data Editor interface with the 'Analyze' menu open. The 'Scale' option is selected, and the 'Reliability Analysis...' dialog box is open. The dialog box shows a list of items to be analyzed, including '1. 產品/服務-資訊' through '11. 資訊-資訊人員'. The 'Model' is set to 'Alpha' and 'List item labels' is checked.

| Name | Type | Scale | Decimals | Label | Values | Missing | |
|----------|---------|-------|----------|-------------|-----------------|---------|---|
| 1. pe01 | Numeric | | | 1. 產品/服務-資訊 | {1.00, 非常同意}... | None | 8 |
| 2. pe02 | Numeric | | | 2. 產品/服務-資訊 | {1.00, 非常同意}... | None | 8 |
| 3. pe03 | Numeric | | | 3. 產品/服務-資訊 | {1.00, 非常同意}... | None | 8 |
| 4. pe04 | Numeric | | | 4. 產品/服務-資訊 | {1.00, 非常同意}... | None | 8 |
| 5. pe05 | Numeric | | | 5. 產品/服務-資訊 | {1.00, 非常同意}... | None | 8 |
| 6. pe06 | Numeric | | | | {1.00, 非常同意}... | None | 8 |
| 7. ie07 | Numeric | | | | {1.00, 非常同意}... | None | 8 |
| 8. ie08 | Numeric | | | 8. 資訊-資訊人員 | {1.00, 非常同意}... | None | 8 |
| 9. ie09 | Numeric | 8 | 2 | 9. 資訊-資訊人員 | {1.00, 非常同意}... | None | 8 |
| 10. ie10 | Numeric | 8 | 2 | 10. 資訊-資訊人員 | {1.00, 非常同意}... | None | 8 |
| 11. ie11 | Numeric | 8 | 2 | 11. 資訊-資訊人員 | {1.00, 非常同意}... | None | 8 |

將構面裡的所有項次選入



Scale if item deleted



The image shows a dialog box titled "Reliability Analysis: Statistics" with a close button (X) in the top right corner. The dialog is divided into several sections with checkboxes and radio buttons. The "Descriptives for" section has three checked items: "Item", "Scale", and "Scale if item deleted". The "Inter-Item" section has two checked items: "Correlations" and "Covariances". The "Summaries" section has four checked items: "Means", "Variances", "Covariances", and "Correlations". The "ANOVA Table" section has four radio button options: "None", "F test" (which is selected), "Friedman chi-square", and "Cochran chi-square". Below these sections are two unchecked checkboxes: "Hotelling's T-square" and "Tukey's test of additivity". At the bottom, there is an unchecked checkbox for "Intraclass correlation coefficient". When checked, it would reveal a "Model" dropdown menu (currently set to "Two-Way Mixed"), a "Type" dropdown menu (currently set to "Consistency"), a "Confidence interval" input field (set to "95 %"), and a "Test value" input field (set to "0"). On the right side of the dialog, there are three buttons: "Continue", "Cancel", and "Help".

Reliability Analysis: Statistics

Descriptives for

- Item
- Scale
- Scale if item deleted

Inter-Item

- Correlations
- Covariances

Summaries

- Means
- Variances
- Covariances
- Correlations

ANOVA Table

- None
- F test
- Friedman chi-square
- Cochran chi-square

Hotelling's T-square Tukey's test of additivity

Intraclass correlation coefficient

Model: Type:

Confidence interval: % Test value:

Continue
Cancel
Help